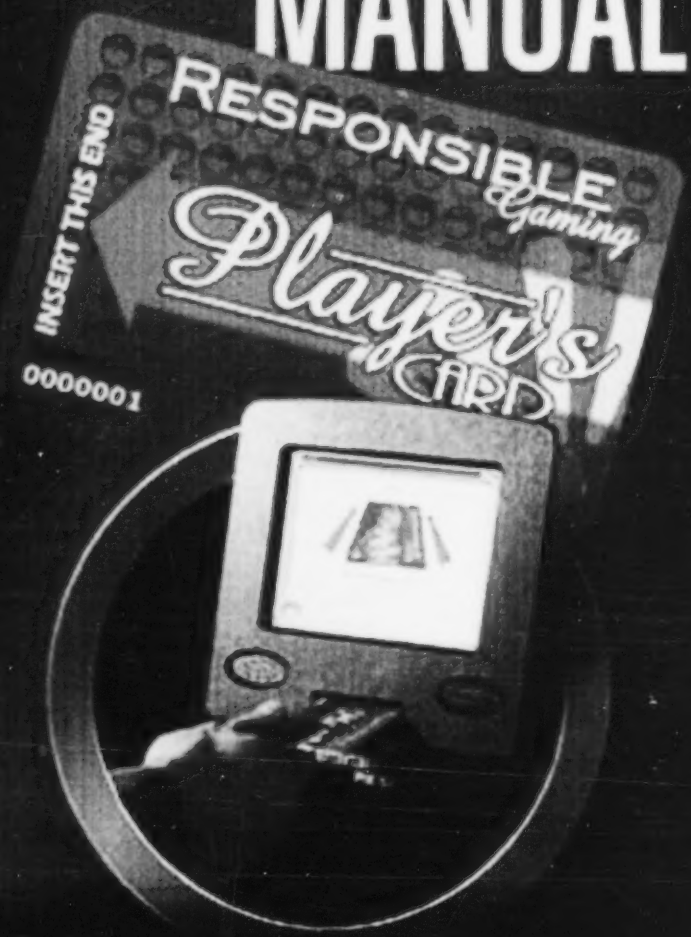
User's MANUAL



RESPONSIBLE GAMING DEVICE RESEARCH PROJECT

- Introduction
- Enrolling for a Card
- Using the Device
- Setting Spending Limits
- Setting Time Limits
- Viewing Account Information
- Quick Access Buttons
- Thank You

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The Nova Scotia Gaming Corporation (NSGC) is a provincial Crown corporation responsible for the gaming business in Nova Scotia. It is working with its lottery operator, the Atlantic Lottery Corporation (ALC), to conduct field research on a Responsible Gaming Device that integrates into the play of Video Lottery Terminals (VLTs). The Device uses a player's card, which is designed to encourage responsible play decisions by allowing players to set their own spending limits, exclude themselves from playing, and track what they have spent over time.

NOVA SCOTIA
GAMING CORPORATION

Atlantic Lottery Corporation

The research project began in March 2005 in Windsor and Mount Uniacke. This is the third stage of a four-stage research project. During Stage III of the project, which takes place between October 2005 and April 2006, everyone who wishes to play VLTs in Windsor or Mount Uniacke will need to use a player's card. The aim is to test the effectiveness of this type of device, evaluate players' responses, and track behaviour changes resulting from its use. The information collected from this study will help determine whether this type of play management tool could help prevent problem gambling.

This User's Guide will lead you through the enrolment process for getting a card and will explain how the Device works.

The guide is divided into five sections:

1. Enrolling for a Card
2. Using the Device
3. **Setting Spending Limits**
4. Setting Time Limits
5. **Viewing Account Information**

Your participation in this project is important, and is valued by both NSGC and ALC. This type of technology is new. By involving players, we hope to get a better understanding of how responsible gaming tools can help players better manage their playing habits and improve the responsible use of VLTs.

We know you have questions, and we've provided answers to many frequently asked questions in the enrolment package. If you have any additional questions about this project, please call:

1-888-989-0883

or visit:

www.gamingcorp.ns.ca

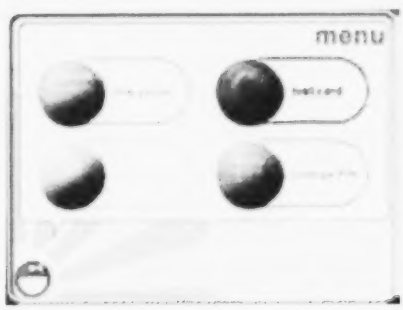
Enrolling for a Card

Everyone who wants to play a VLT in Windsor or Mount Uniacke between October 2005 and April 2006 will need to use a player's card that interacts with a Responsible Gaming Device. To enrol, you must start by getting an enrolment package, available from an Enrolment Agent. The package will include a player's card.

After carefully reading the contents of the package, follow steps 1 to 10 to enrol. The entire enrolment process should only take a few minutes.

Note: *You will need to present your valid Access NS ID card or NS driver's license to an Enrolment Agent to complete the process.*

1.



1. If you have not yet enrolled, start by pressing the "new player" button as shown on the screen above.*

2.

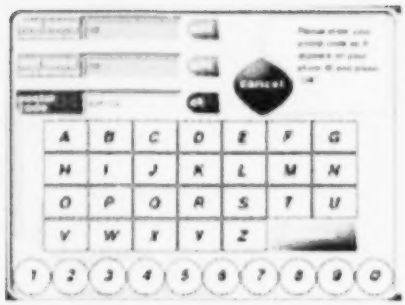
2. You now need to provide information that will be used to create an anonymous player's card. The card will not be linked to you personally and the information will be deleted at the end of the enrolment process. No personal information about you will be retained.

You can enter the information manually or, to speed up the process, swipe your Access NS card or NS driver's license. If you choose to swipe, you will be brought directly to step 5.

If you choose to enter the information manually, press "continue". Visitors to the area who don't have an Access NS card or a NS driver's license need to enter the information manually.

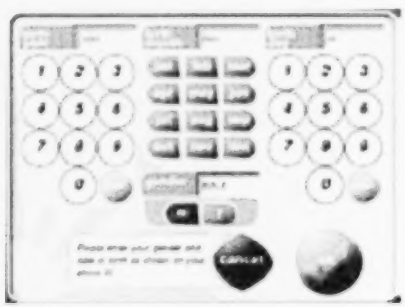
** By completing the enrolment process, you acknowledge that you understand the nature of the research project as set out in the accompanying materials and that your anonymous player's card usage information could be used as part of the research project.*

3.



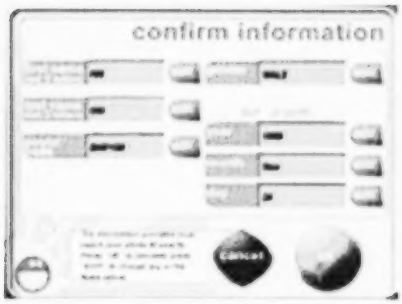
3. If you choose to enter the information manually, follow the instructions on the screen as shown above. Enter the last two letters of your first name, the last two letters of your last name, and your postal code, exactly as they appear on your photo ID, then press "ok". To make changes, press on "backspace" or the appropriate "edit" button.

4.



4. There are two more pieces of information to enter. Follow the instructions as shown on the screen above to enter the year, month and day of your birth, and then enter your gender. Press "ok" once you've completed this process.

5.

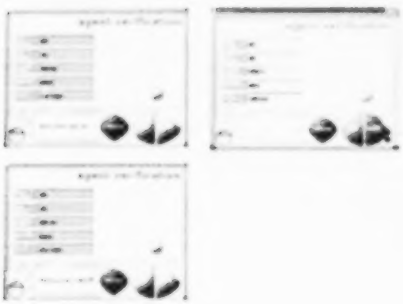


5. Please review the information you've provided and ensure it matches the information on your photo ID. Press the appropriate "edit" button to make corrections or press "ok" to continue.

6.

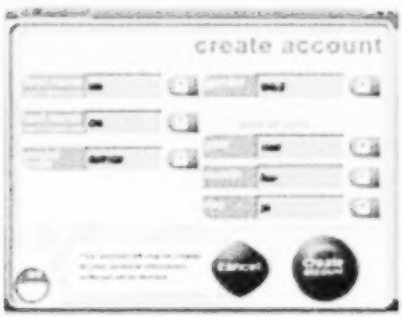
6. You must now choose your personal PIN number that will allow you to activate your card each time you want to play a VLT. Start by swiping your new player's card. Then choose your four-digit PIN and re-enter your PIN to confirm. We suggest you choose a number you can easily remember. Then press "ok".

7.



7. You must now present your photo ID to the Enrolment Agent who will then validate the information against your photo ID and will complete the verification process by entering his or her PIN number.

8.

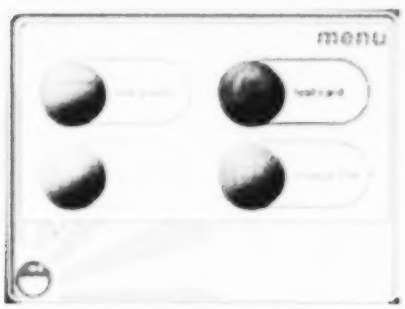


8. Now that the information has been validated, you can create your account and activate your card. Press "create account" so that an anonymous player's account can be matched to your card or press "cancel" if you do not want to complete the enrolment process. Again, whether you create an account or cancel, all of your personal information will be deleted.

9.

9. You can now complete the enrolment process by pressing "done". You may now use your card to play any VLT located in Windsor or Mount Uniacke. We encourage you to explore and use the responsible gaming features the system provides.

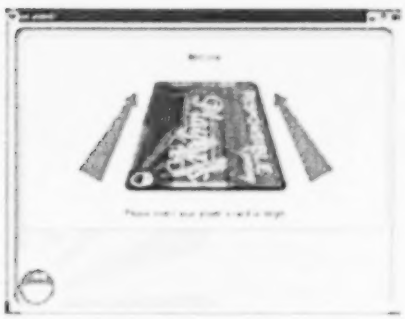
10.



10. If you lose your card, forget your PIN, or need to change your PIN, press the appropriate button shown on the screen above and follow the instructions on the screen.

Using the Device

Now that you have your card and have enrolled, you can play any VLT located in establishments in Windsor and Mount Uniacke.



To use the Device, simply enter the card into the card slot.

You will then be asked to enter the four-digit PIN that you created when you enrolled. If you forget your PIN, please see the Enrolment Agent at your location of play.

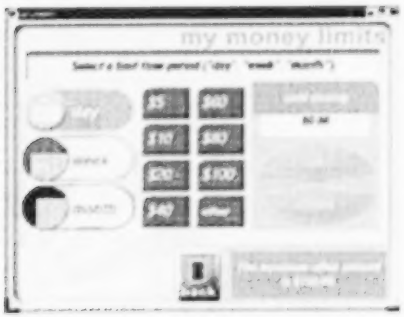
Once your PIN has been verified, the Device will bring you to the main menu. You can now use the various responsible gaming features the card offers and begin to play.

Setting Spending Limits

The "my money limit" function allows you to set limits based on the amount of money you wish to spend over a defined period of time, which can either be a day, a week or a month.

Note: *Self-imposed limits apply only to your out-of-pocket money inserted into VLTs. They do not apply to winnings. For example: If you put $10 in a VLT and win $5, your money limit will apply to the $10 you put into the VLT but not the $5 you won.*

To set a spending limit, press a time period ("day", "week" or "month") in the "my money limits" screen, and then press any pre-selected dollar amount. You will then be asked to confirm your selection. If you wish to enter your own amount, press "other".



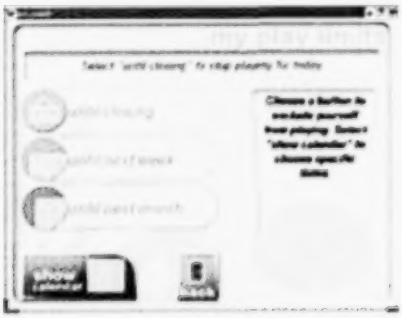
Once you have selected a spending limit, you can view it at any time from the "my money limits" screen or the "live action" screen.

Note: *Once you've set a spending limit for a specified amount of time, the Device will allow you to lower the limit before the specified time period has ended, but it will not allow you to raise the limit.*

Note: *If you reach your spending or time limit, the Device will end your ability to play on the VLT and inform you that you've reached your limit. You will not be able to play until the time period you have chosen has expired.*

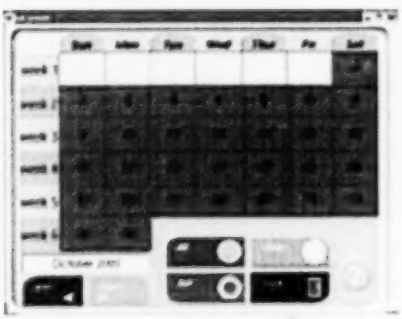
Setting Time Limits

The Device allows you to set periods of time during which you don't want to play VLTs. The "my play limits" function provides many different options. You can block off specific days or more extended periods of time, depending on what works best for you.



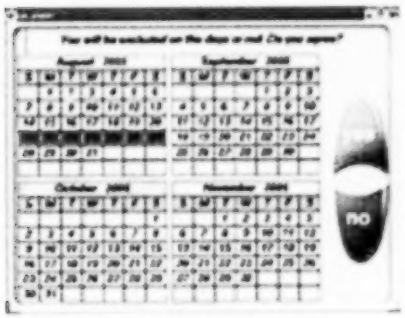
To quickly exclude yourself from play until the next day, for a week or for a month, press "until closing", "until next week" or "until next month". Once you have made your choice, press "ok" to confirm your selection.

You can choose to exclude yourself from play on specific days or a combination of days by pressing "show calendar".



Simply press the specific days or combination of days you choose to exclude yourself. You can also exclude yourself for an entire week by pressing on the applicable week tab (week 1, week 2, etc.) as it appears on the left of the calendar screen. You can also choose to exclude yourself on the same day each week by pressing on the applicable day (Sunday, Monday, etc.) as it appears on the top of the calendar screen.

You can move from one month to another by pressing on "previous" and "next". You can choose days or combinations of days for up to four months at a time. Once you've completed your selections, press "Set".



The Device will then ask you to confirm your choices. Do this by reviewing the days or combination of days you chose and press "yes". Press "no" if you wish to make changes.

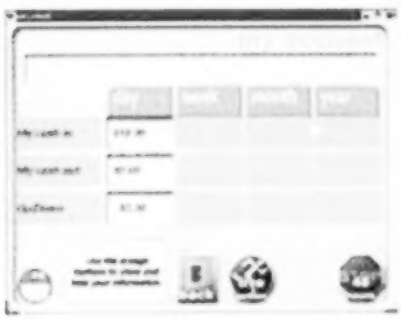
Note: *You can always exclude yourself for additional days if you wish to do so by returning to the "my play limits" screen and selecting "show calendar". Please be aware that you cannot change your mind once you've pressed "yes" to exclude yourself from playing for specific days or combination of days.*

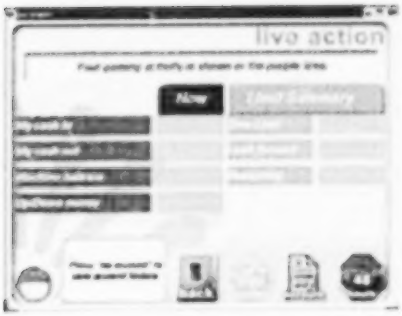
Viewing Account Information

One of the great features of the Device is its ability to provide you with up-to-date information about your play. Pressing the "my account" button from the main menu or at the bottom of the screen will bring you to an account summary page.

This page shows your "cash in" (how much money you have put in the VLT), "cash out" (how much money you have taken out of the VLT) and "up/down" (how much you have won or lost). Press "day", "week", "month" or "year" at the top of the screen to open or close the fields that show your total statistics for those time periods.

The "my account" page gives you the ability to look beyond a single gaming session, showing you the reality of how much you are actually spending over time.





Live Action

You can also view your account information by pressing the "live action" button. This feature displays information about your current gaming activities like machine balance and money won and lost. The live action screen also shows the play limits that are set.

Quick Access Buttons

Most screens show four buttons at the bottom right that allow quick access to various functions of the Device. **They are:**

Back
Takes you to the Main Menu

Live Action
Displays your current gaming activities like: machine balance, and money won or lost. The Live Action screen also shows your "my money limit" information, so you know how much money you have left to play with.

My Account
See your daily, weekly, monthly and yearly account activities.

48 hours
Allows you to self-exclude for 48 hours.

Remove the player's card after you've finished playing. If you have not cashed out before removing your player card, the VLT you are using will cash out automatically.

Thank you for your participation in the research project.

If you have any questions or comments about this initiative, please call 1-888-989-0883
or visit www.gamingcorp.ns.ca

If you have any questions about problem gambling, please call:

1-888-341-8888 or 1-888-347-3331 (TTY)

If you think you might

have a gambling problem,

or need advice about

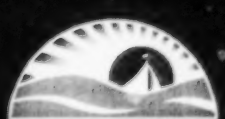
a loved one's problem,

help is just a phone call away.

Please call 1-888-347-8888.

All calls are toll-free and confidential.

responsible • progressive • accountable



Atlantic Lottery Corporation